

Application for Concessions



Government of South Australia

Department for Communities and Social Inclusion

Use this form to apply for a concession on your household water and sewerage rates, council rates, and/or an energy concession if you hold a card issued by Centrelink or the Department of Veterans' Affairs OR apply using the online application form at www.sa.gov.au/concessions (apply online now). To apply for a concession on your Emergency Services Levy, use Form No APC F008. If you reside in a Residential Park and wish to apply for a Concession use Form APC F019.

Please enter your personal details as they appear on your Centrelink or Veterans' Affairs Card.

Section A: About You (the Applicant)

Surname				Date of Birth	
Given Names				<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	
Residential Address	Number	Street Name	Suburb / Town		Postcode
	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>
Postal Address <small>(if different to above)</small>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>
Telephone	Home	<input type="text"/>	Mobile	<input type="text"/>	<input type="text"/>
Email Address <input type="text"/>					
Partnership Status <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Domestic Partner ^a <input type="checkbox"/> Widowed <input type="checkbox"/> Divorced <input type="checkbox"/> Separated					
Are you (do you identify as) Aboriginal or Torres Strait Islander? <input type="checkbox"/> Yes <input type="checkbox"/> No					

Section B: Your Living Arrangements

Q1 Is the above residential address your principal place of residence? Yes No

Q2 When did you first occupy the property? (or approximate date, if more than 2 years ago)

Q3 Do you own or part-own the property you are living in? Yes No

Q4 Do you rent the above address? (ie through a tenancy agreement or lease arrangements) Yes No

Q5 Is there anyone living at the above address who is not your spouse, domestic partner^a or dependant^b? Yes - (Proceed to Q6) No - (Proceed to Q8)

Q6 If YES to question 5, do they receive a benefit or pension from Centrelink or the Department of Veterans' Affairs (DVA)? Yes - (Proceed to Q8) No - (Proceed to Q7)

Q7 If NO to question 6, does this person have an income of \$3000 or more per year? Yes No

Q8 If you are not a home owner or a private tenant, please indicate if you are a resident of any of the following: (with a cross in the relevant box)

<input type="checkbox"/> A Housing SA property	<input type="checkbox"/> An approved resident-funded retirement complex
<input type="checkbox"/> A community housing association property	<input type="checkbox"/> A registered housing co-operative
<input type="checkbox"/> Other - please specify: <input type="text"/>	

OFFICE USE ONLY Housing SA	Customer ID:	<input type="text"/>
	Property ID:	<input type="text"/>
	Valuation Number:	<input type="text"/>

Q9 If you live in a housing co-operative, housing association or retirement complex, please provide the name of the complex where you live.

Q10 Do you have a home rental-purchase agreement with Housing SA?^c

Yes No

Notes:

- ^a 'Domestic Partner' includes opposite sex de facto relationships, same sex de facto relationships and those who live together as close companions or life partners.
- ^b 'Dependants' includes children under the age of 16 years and full-time students between 16-24 years who attend school, college or university, and children between 16-18 years in receipt of Youth Allowance, Sickness Allowance or Special Benefit.
- ^c Rental Purchase Agreement means you are paying rent towards the ownership of the house you occupy. The Rental Purchase Agreement is between yourself and Housing SA.

Section C: Your Income Details

Q11 Do you currently receive a payment from Centrelink or the Department of Veterans' Affairs (DVA)?

Yes - (Proceed to Q12)
 No - (Proceed to Q13)

Q12 If yes to Q11, what type of Centrelink or DVA payment do you receive?

Indicate (tick) your card type:

Eligible Pension Payment Types – Aged/Aged Blind Pension, Carer payment, Civilian Widow, Disability/Blind, DVA Service Pension, Parenting Payment Single, Widow B pension, DVA Gold Repatriation Card (EDA, TPI and War Widow only), Wife pension, NZ or British War Widow's Pension.

- Pensioner Concession Card
 Centrelink Health Care Card
 Department of Veterans Affairs Gold Card

Eligible Allowance Payment Types – ABSTUDY, Austudy, Youth Allowance, Community Development Employment Project (CDEP), New Enterprise Incentive Scheme (NEIS), Mature Age Allowance, Newstart, Partner Allowance, Parenting Payment Partnered, Sickness Allowance, Special Benefit, Widow Allowance, Farm Help or Exceptional Circumstances Payment, Bereavement Allowance.

Insert your payment type

Q13 Do you hold a Commonwealth Seniors Health Card?

Yes If yes, enter the card start date
 No

(as shown on your card)

Q14 Do you hold a Commonwealth Low Income Health Care Card?

Yes If yes, enter the card start date
 No

(as shown on your card)

Q15 Please enter your Pension Number or Centrelink Customer Reference Number (CRN)

Card start date or date of grant

OR

Veterans' Affairs number
(file number on Gold Cards)

(as shown on your card)

(not applicable for Gold Cards)

Q16 Do you also hold a State Seniors Card?

Yes - (Proceed to Q17)
 No (See Note d below, then proceed to section D)

Q17 If yes to Q16, what is your State Seniors Card Number?

Q18 Does your spouse/domestic partner (if applicable) work more than 20 hours per week in paid employment?

Yes
 No

Note d: If you meet low income provisions, you and your spouse/domestic partner (if applicable) may be eligible for some concessions, even if you do not receive an eligible Centrelink payment and do not hold a Commonwealth Seniors Health Card or State Seniors Card. If you think you might qualify as a low income applicant, please telephone the Concessions Hotline on 1800 307 758.

Section D: Information required for Energy concession.

Q19 Do you have an electricity account in your name from an energy retailer such as AGL, Origin or TRUenergy? (The name on your electricity account must be the same as the name on your Centrelink Concession Card). Yes - (Proceed to Q20) No - (Proceed to Q25)

Q20 Is there an electricity meter in your home, i.e. is your home individually metered for electricity use? Yes - (Proceed to Q21) No - (Proceed to Q25)

Q21 If yes to Q20, what is the account number shown on your electricity bill?

Q22 What is the name of your electricity retailer? e.g. AGL, Origin, TRUenergy

Q23 What is the Billing Period shown on your **most recent** electricity account? D D M M Y Y Y Y to D D M M Y Y Y Y

Q24 What is your NMI (National Metering Identifier)? (as shown on your electricity account) (Proceed to Section E)

Q25 Do you receive a bill for your energy usage from the operator of the retirement village or complex in which you live? Yes (Attach a copy of the most recent electricity bill you have received from the operator.) (Proceed to Section E) No (Proceed to Q 26)

Q26 If you do not receive a bill for your energy use from a retailer or operator of a complex, how do you pay for your energy? (Please provide invoices and/or receipts for your energy costs) Generate own energy Use LPG Other - please specify below

Note: If you change your energy retailer or address please contact the Concessions Hotline on 1800 307 758.

Section E: Information required for water, sewerage and council rate remissions

If you are not currently receiving a water and sewerage, or council rate remission and think you may be eligible, please complete this section.

Note: If you are a tenant of a property owned by Housing SA, please proceed to Section F.

Q27 Do you receive an account from SA Water for your water use? Yes - (Proceed to Q28) No - (Proceed to Q30)

Q28 If yes to Q27, what is your SA Water account number? (as appears in the top left hand corner of the account)

Q29 When did you purchase the property to which that account relates? (or if purchased more than 2 years ago, the approximate date) D D M M Y Y Y Y

Also complete questions 30 to 32 if you are applying for a council rate remission, otherwise proceed to Q33

Q30 What is the Assessment or Reference Number shown on your Council rates notice?

Q31 How much were you charged on your last bill received for council rates for your principal place of residence? (please provide the total amount for the year) \$

Q32 Does your council rates notice include a charge to remove effluent from your property? (ie charges incurred from a Community Waste Water Management Scheme) Yes No

Q33 If you share ownership of your home with others, or if you are renting and there are other tenants listed on your rental agreement (including your spouse/domestic partner), please provide their details below:

Surname	Given Names	Their relationship to you (the applicant)	Their date/s of birth (if known)	Their % interest in the property	Do they live with you in the same property?
				%	<input type="checkbox"/> Yes <input type="checkbox"/> No
				%	<input type="checkbox"/> Yes <input type="checkbox"/> No
				%	<input type="checkbox"/> Yes <input type="checkbox"/> No
				%	<input type="checkbox"/> Yes <input type="checkbox"/> No

Q34 If you are renting your accommodation, does your landlord pass on the full cost of water usage to you as part of your rental agreement? Yes (Attach a copy of your rental agreement/lease) (Proceed to Q35) No (Proceed to Q36)

Q35 If you are renting your accommodation, do you receive a bill for your water from your landlord? Yes (Attach a copy of your most recent water bill) (Proceed to Section F) No (Proceed to Q36)

Q36 If none of the above (in Section E) applies to you, how are you billed for your water rates?
(Provide evidence if possible. If you are unable to provide evidence, please call the Concessions Hotline for assistance on 1800 307 758)

Section F: Authority and declaration (please ensure you fully complete this section)

In order to assess and confirm my eligibility for the concession/s I have applied for, I authorise the Communities and Social Inclusion (DCSI) and the providers of the relevant services, both past and present, to exchange information required for this purpose.

I also authorise Centrelink to confirm with DCSI the status of my Commonwealth benefit and other details I have provided in relation to my Commonwealth benefit. This involves DCSI electronically matching details I have provided to DCSI with Centrelink or Department of Veterans Affairs' (DVA) records to confirm whether I am currently receiving a Centrelink or DVA benefit.

I understand that once this consent is given it remains valid unless I revoke it by contacting Centrelink or DCSI. I understand that I may not receive the concessions/remissions that would otherwise be provided to me by DCSI if I revoke this consent.

I declare the following:

- All details provided by me on this form are true and correct.
- I will notify DCSI immediately if the information I have provided in this application for concessions changes OR to revoke this authority.
- I understand that it is an offence pursuant to Section 250 of the Family & Community Services Act 1972 to obtain or attempt to obtain a concession by means of false pretence and that such an offence carries a fine or term of imprisonment.

Your signature:

Date:

NOTE if you:



- are a private tenant
- live in an approved residential retirement complex
- are applying for a council rates concession for the first time; or
- are off grid, generating your own energy

you will need to provide the following documents to support your application

Private Tenant

A copy of your rental agreement (stating that you are responsible for the full cost of water usage) and copies of your water bills provided by your landlord.

Live in a residential facility

A copy of an electricity account showing your name and a copy of your most recent water bill if you are charged for your water.

Council rates concession applicant (for first time)

A copy of your most recent annual council rates account

Off grid generating own energy

Copies of receipts for ongoing energy costs such as LPG gas receipts.

(Please send by post, or email scanned copies to us, along with your completed application form)

Submit your application:

By post to Concessions
Reply Paid 292
Adelaide SA 5001 (no postage stamp required)

Online At www.sa.gov.au/concessions (using the on-line form)

By email concessions@dcsi.sa.gov.au

For assistance or further information:

Telephone The Concessions Hotline on 1800 307 758
If you have a hearing or speech impairment, please use our text telephone service on TTY: (08) 8226 6789.

Email concessions@dcsi.sa.gov.au

Internet www.sa.gov.au/concessions