

Westside Values & Culture

Corporate

Team Work

We expect:

- Participation & open communication in a helpful, supportive manner
- Together we will aim to resolve combatting challenges that may arise whilst being mindful of the butterfly effect
- Job satisfaction, where we can enjoy coming to work & participating as a team member
- To genuinely acknowledge good work and contributions and celebrate achievements and success

Trust

We expect:

- To come to work and feel safe to express our opinions and points of views
- Take ownership and be accountable for our actions
- Ensure tasks are completed in a timely manner and we can rely on help if needed
- In the event of a crisis we will come together to help work through it
- Each member to have the knowledge and expertise to carry out the duties they have been employed to undertake

Empathy

We expect:

- To listen and be listened to, be sensitive and show understanding and care about everyone without being judgemental
- Cultural beliefs and opinions are respected and no one is judged because they see things differently
- All achievements, deserve acknowledgement and respect and we will be supportive

Courage

We expect:

- Challenge ourselves and others
- Speak out and question things
- Support people when they need it
- Try new ways of doing things
- Come up with solutions
- Let go of certainties
- Admit when we make a mistake
- Say is something is not right
- Step in if something isn't safe

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Integrity

We expect:

- People to be honest and fair
- To do the right thing even if no-one is watching
- Transparency
- Accountability for decisions and actions
- Work within organisational policies
- Own up to mistakes
- Keep people informed
- Help people when they need it

Respect

We expect:

- Display Manners-be courteous
- Give the best of your capabilities

Professionalism

We expect:

- Everyone to take responsibility for their actions
- Give and receive open and honest feedback without judgement
- To seek knowledge and understanding to enable the provision of high quality service
- To show integrity and honesty and display empathy in all situations
- To follow through and do what we say we will
- Be transparent in our processes